

Dear Colleague

I'd like to take this opportunity to introduce myself as the Staff Union representative for zone 10.

I joined Britannia in November 1977 working as a cashier at our Queensway Branch. Since joining I have worked in a number of our Branches in various roles, until I took up my current position as an Affinity Area Developer in December 2004.

I have been a BSU rep since 1998 and feel that my length of service and experience within Britannia assists me greatly in this role.

The amount of work that the Union puts in to maintaining and improving your working environment at Britannia has increased tremendously in recent years. We are here to help with a range of subjects, from salary negotiations and contractual changes, through to disciplines and grievances - areas where we can provide real support and guidance.

Members of BSU have access to a dedicated team of representatives, who between them have an enormous amount of knowledge and skills, combined with a great understanding of Britannia's policies and procedures. Whether you need representation or find yourself in an uncertain situation and just need the reassurance gained from sitting down and talking it through with somebody, we are here to help.

You can also take advantage of the many discounts we offer ranging from discounted insurance policies (car, holiday, pet, etc.) through to discounted balloon flights.

If you have any questions or would like to know more about BSU's activities please contact me on 07971 816 484 and I'll be happy to talk to you.

Yours sincerely

Tricia Kershaw
Zone 10 Representative