

Dear Colleague

I'd like to take this opportunity to introduce myself as the Staff Union representative for zone 43.

I first became active in the Union in 2004 as a Learning Representative for the bsUlearn project, helping meet the development needs of employees for both personal and occupational development. In 2006, I took the opportunity to develop myself within the Union and became a Union Representative. I have spent much of my time handling queries from both head office and branch locations and am currently seconded to BSU on a full-time basis for 6 months.

I have been with Britannia since 2002 working within Shared Services, handling mortgage applications and more recently specialising in rearrangement and home owner loan applications, with a view to developing towards management. My role within New Lending was Deputy Team Manager.

The amount of work that the Union puts in to maintaining and improving your working environment at Britannia has increased tremendously in recent years. We are here to help with a range of subjects, from salary negotiations and contractual changes, through to disciplines and grievances - areas where we can provide real support and guidance.

Members of BSU have access to a dedicated team of representatives, who between them have an enormous amount of knowledge and skills, combined with a great understanding of Britannia's policies and procedures. Whether you need representation or find yourself in an uncertain situation and just need the reassurance gained from sitting down and talking it through with somebody, we are here to help.

You can also take advantage of the many discounts we offer ranging from discounted insurance policies (car, holiday, pet, etc.) through to discounted balloon flights.

If you have any questions or would like to know more about BSU's activities please contact me on 01538 399627 and I'll be happy to talk to you.

Yours sincerely

Louise Emberton
Zone 43 Rep