

Dear Colleague

I'd like to take this opportunity to introduce myself as the Staff Union representative for zone 2.

I joined Britannia in May 1987 working part-time in the Harrogate Branch. I stayed there until July of last year and during that time worked my way up from a Member Advisor, via the Mortgage Advisor and Assistant Manager roles to become Branch Manager. I am currently based in the Leeds branch.

I have been a BSU rep since 2005.

The amount of work that the Union puts in to maintaining and improving your working environment at Britannia has increased tremendously in recent years. We are here to help with a range of subjects, from salary negotiations and contractual changes, through to disciplines and grievances - areas where we can provide real support and guidance.

Members of BSU have access to a dedicated team of representatives, who between them have an enormous amount of knowledge and skills, combined with a great understanding of Britannia's policies and procedures. Whether you need representation or find yourself in an uncertain situation and just need the reassurance gained from sitting down and talking it through with somebody, we are here to help.

You can also take advantage of the many discounts we offer ranging from discounted insurance policies (car, holiday, pet, etc.) through to discounted balloon flights.

If you have any questions or would like to know more about BSU's activities please contact me on 01132 450 178 and I'll be happy to talk to you.

Yours Sincerely

*Lesley Nelson*

Zone 2 Representative