

Dear Colleague

I'd like to take this opportunity to introduce myself as one of two Staff Union representatives for Exchange Tower and Platform employees.

I joined Platform in 2006 as a Case Manager and now work within the Group Loss Recoveries Unit as a Senior Case Analyst. I have been a BSU rep since December 2008.

The amount of work that the Union puts in to maintaining and improving your working environment within the Britannia Group has increased tremendously in recent years. We are here to help with a range of subjects including performance management, misconduct and grievances, or in some instances collective matters – all areas where we can provide real support and guidance.

Members of BSU have access to a dedicated team of representatives, who between them have an enormous amount of knowledge and skills, combined with a great understanding of Britannia's policies and procedures. Whether you need representation or find yourself in an uncertain situation and just need the reassurance gained from sitting down and talking it through with somebody, we are here to help.

You could also take advantage of the many discounts we offer ranging from discounted insurance policies (car, holiday, pet, etc.) through to discounted balloon flights.

If you have any questions or would like to know more about BSU's activities please contact me on 0207 512 8623 and I'll be happy to talk to you.

Yours sincerely

Jemima Weller