

Dear Colleague

I'd like to take this opportunity to introduce myself as the Staff Union representative for zone 34.

I joined Britannia in 1992 working in Hanley Branch; from there I took a secondment position within Retail Funding, before moving to Additional Lending. I have also worked in Group Compliance and am now based in the Customer Feedback Centre.

I have been a BSU rep since 1996 and have found the role both demanding and interesting. I am also a Union Learning Rep as part of the Union's bsUlearn project and am therefore able to assist you in finding appropriate courses to aid any learning requirements you may wish to pursue.

The amount of work that the Union puts in to maintaining and improving your working environment at Britannia has increased tremendously in recent years. We are here to help with a range of subjects, from salary negotiations and contractual changes, through to disciplines and grievances - areas where we can provide real support and guidance.

Members of BSU have access to a dedicated team of representatives, who between them have an enormous amount of knowledge and skills, combined with a great understanding of Britannia's policies and procedures. Whether you need representation or find yourself in an uncertain situation and just need the reassurance gained from sitting down and talking it through with somebody, we are here to help.

You can also take advantage of the many discounts we offer ranging from discounted insurance policies (car, holiday, pet, etc.) through to discounted balloon flights.

If you have any questions or would like to know more about BSU's activities please contact me on 01538 392000 and I'll be happy to talk to you.

Yours sincerely

Jayne McVeigh
Zone 34 Representative