

Dear Colleague

I'd like to take this opportunity to introduce myself as the Staff Union representative for zone 36.

I joined Britannia in January 2001 working in Contact Centre Service as a customer services advisor. In September 2002 I moved into the Fraud Risk department as an administrator and then progressed to being an analyst. I moved into IS in March 2006 as an advisor and mainly work on projects as a testing manager.

I have been a BSU rep since 2005 and have seen first hand the superb help and support that is available to staff who are BSU members.

The amount of work that the Union puts in to maintaining and improving your working environment at Britannia has increased tremendously in recent years. We are here to help with a range of subjects, from salary negotiations and contractual changes, through to disciplines and grievances - areas where we can provide real support and guidance.

Members of BSU have access to a dedicated team of representatives, who between them have an enormous amount of knowledge and skills, combined with a great understanding of Britannia's policies and procedures. Whether you need representation or find yourself in an uncertain situation and just need the reassurance gained from sitting down and talking it through with somebody, we are here to help.

You can also take advantage of the many discounts we offer ranging from discounted insurance policies (car, holiday, pet, etc.) through to discounted balloon flights.

If you have any questions or would like to know more about BSU's activities please contact me on 01538 393812 and I'll be happy to talk to you.

Yours sincerely

Georgina Taylor  
Zone 36 representative