

Dear Colleague

I'd like to take this opportunity to introduce myself as the Staff Union representative for zone 12.

I joined Britannia in March 2002 as a Member Advisor at the Sudbury branch. I was promoted to Branch Manager in July 2005 and worked at Woodbridge Road East and Sudbury, before taking up the role of an Area Mortgage Advisor.

I have been a BSU rep since September 2004 and was re-elected in September 2006 and feel I make a valuable contribution to the activities and meetings of the Union.

The amount of work that the Union puts in to maintaining and improving your working environment at Britannia has increased tremendously in recent years. We are here to help with a range of subjects, from salary negotiations and contractual changes, through to disciplines and grievances - areas where we can provide real support and guidance.

Members of BSU have access to a dedicated team of representatives, who between them have an enormous amount of knowledge and skills, combined with a great understanding of Britannia's policies and procedures. Whether you need representation or find yourself in an uncertain situation and just need the reassurance gained from sitting down and talking it through with somebody, we are here to help.

You can also take advantage of the many discounts we offer ranging from discounted insurance policies (car, holiday, pet, etc.) through to discounted balloon flights.

If you have any questions or would like to know more about BSU's activities please contact me on 01787 370 477 and I'll be happy to talk to you.

Yours sincerely

Claire Tibbles
Zone 12 Representative