

Dear Colleague

I'd like to take this opportunity to introduce myself as the Staff Union representative for zone 8.

I joined Britannia in February 1995 at Exeter branch as a Member Adviser. I then trained as a Mortgage Adviser and continued working in Exeter until June 2005 when I was seconded into a Branch Managers role at Barnstaple, moving to Exeter St Thomas in February 2006 as Branch Manager. I am currently based in Taunton branch.

I have been a BSU rep since 2005, in which time I have gained valuable experience assisting members in all kinds of ways, whether just giving basic advice or representing them in hearings and pre-disciplinary meetings.

The amount of work that the Union puts in to maintaining and improving your working environment at Britannia has increased tremendously in recent years. We are here to help with a range of subjects, from salary negotiations and contractual changes, through to disciplines and grievances - areas where we can provide real support and guidance.

Members of BSU have access to a dedicated team of representatives, who between them have an enormous amount of knowledge and skills, combined with a great understanding of Britannia's policies and procedures. Whether you need representation or find yourself in an uncertain situation and just need the reassurance gained from sitting down and talking it through with somebody, we are here to help.

You can also take advantage of the many discounts we offer ranging from discounted insurance policies (car, holiday, pet, etc.) through to discounted balloon flights.

If you have any questions or would like to know more about BSU's activities please contact me on 01392 437012 and I'll be happy to talk to you.

Yours sincerely

Christine Bennett
Zone 8 Representative