

Dear Colleague

I'd like to take this opportunity to introduce myself as the Staff Union representative for zone 37.

I joined Britannia in August 1993 working in Insurance Services. I have also been involved in a number of projects including those looking at the implications of the Euro and the Momentum system. I moved to my present role in Training in 1997.

I have been a BSU rep since 2003 and have grown and developed within this role.

The amount of work that the Union puts in to maintaining and improving your working environment at Britannia has increased tremendously in recent years. We are here to help with a range of subjects, from salary negotiations and contractual changes, through to disciplines and grievances - areas where we can provide real support and guidance.

Members of BSU have access to a dedicated team of representatives, who between them have an enormous amount of knowledge and skills, combined with a great understanding of Britannia's policies and procedures. Whether you need representation or find yourself in an uncertain situation and just need the reassurance gained from sitting down and talking it through with somebody, we are here to help.

You can also take advantage of the many discounts we offer ranging from discounted insurance policies (car, holiday, pet, etc.) through to discounted balloon flights.

If you have any questions or would like to know more about BSU's activities please contact me on 01538 393 234 and I'll be happy to talk to you.

Yours sincerely

Carolynne Davies
Zone 37 Representative